

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒IXC

☐CLEC

☐ILEC

☐Wireless

015979

## CERTIFICATED COMPANY INFORMATION

**TC Systems, Inc.**  
 Company Name \_\_\_\_\_ FEIN/SSN \_\_\_\_\_  
 \_\_\_\_\_ 908-234-7386  
 Dbaf/ka \_\_\_\_\_ Telephone # \_\_\_\_\_  
 \_\_\_\_\_ One AT&T Way, Room 2B115E  
 Mailing Address \_\_\_\_\_  
 \_\_\_\_\_ Bedminster, NJ 07921  
 City, State, Zip Code \_\_\_\_\_  
 \_\_\_\_\_ One AT&T Way, Room 2B115E  
 Business Location \_\_\_\_\_  
 \_\_\_\_\_ Bedminster, NJ 07921 \_\_\_\_\_ Somerset  
 City, State, Zip Code \_\_\_\_\_ County \_\_\_\_\_

## REGISTERED AGENT INFORMATION

Registered Agent: \_\_\_\_\_ C T Corporation Systems  
 Mailing Address: \_\_\_\_\_ 75 Beattie Place  
 \_\_\_\_\_ Greenville, SC 29601  
 City, State, Zip Code \_\_\_\_\_

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

- Cindy Hardy
- A. **General Manager** (Include Address if different than above)  
 \_\_\_\_\_ 908-234-7386 / \_\_\_\_\_ 908-532-1808 / \_\_\_\_\_ cyhardy@att.com  
 Telephone Number / Facsimile Number / E-mail Address
- Chris Timmermans, 777 N. Blue Parkway, Room100, Lee's Summit, MO 64086
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)  
 \_\_\_\_\_ 816-251-3255 / \_\_\_\_\_ 281-664-5365 / \_\_\_\_\_ christopher.timmermans@att.com  
 Telephone Number / Facsimile Number / E-mail Address
- Cindy Cox, 1600 Williams St., Columbia, SC 29201
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)  
 \_\_\_\_\_ 803-401-2252 / \_\_\_\_\_ 803-771-4680 / \_\_\_\_\_ cindy.cox@att.com  
 Telephone Number / Facsimile Number / E-mail Address
- AT&T 800-288-2020 (residential customers) 866-620-6000 (business customers)
- C2. **Customer Contact** (Toll Free Number) \_\_\_\_\_
- Chris Timmermans
- D. **Engineering Operations** (Include Address if different than above)  
 \_\_\_\_\_ 816-251-3255 / \_\_\_\_\_ 281-664-5365 / \_\_\_\_\_ christopher.timmermans@att.com  
 Telephone Number / Facsimile Number / E-mail Address

- Chris Timmermans
- E. **Test and Repair** (Include Address if different than above)  
816-251-3255 / 281-664-5365 / christopher.timmermans@att.com  
Telephone Number / Facsimile Number / E-mail Address  
Cindy Cox
- F. **Emergencies** (During Non-Office Hours)  
803-414-6911 (cell) / / cindy.cox@att.com  
Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- Cindy Cox
- G. **Regulatory Contact** (Include Address if different than above)  
803-401-2252 / 803-771-4680 / cindy.cox@att.com  
Telephone Number / Facsimile Number / E-mail Address  
Janet Incao
- H. **Dual Party Mailings** (Name)  
One AT&T Way, Room 4A231, Bedminster, NJ 07921  
(Mailing Address)  
908-234-8388 / 281-664-4923 / jmincao@att.com  
Telephone Number / Facsimile Number / E-mail Address  
Leigh Ghorley
- I. **Interim LEC Fund Mailings** (Name)  
300 N. Point Pkwy, Room 64026A, Alpharetta, GA 30005  
(Mailing Address)  
770-750-8776 / 770-750-8105 / leigh.ghorley@att.com  
Telephone Number / Facsimile Number / E-mail Address  
Leigh Ghorley
- J. **Universal Service Fund Mailings** (Name)  
300 N. Point Pkwy, Room 64026A, Alpharetta, GA 30005  
(Mailing Address)  
770-750-8776 / 770-750-8105 / leigh.ghorley@att.com  
Telephone Number / Facsimile Number / E-mail Address  
Janet Incao
- K. **Gross Receipts Mailings** (Name)  
One AT&T Way, Room 4A231, Bedminster, NJ 07921  
(Mailing Address)  
908-234-8388 / 281-664-4923 / jmincao@att.com  
Telephone Number / Facsimile Number / E-mail Address

Cindy Cox

**This form was completed by**  
**Executive Director, Regulatory**  
**Title**

*Cindy Cox*  
**Signature**

*3/23/09*  
**Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211  
*And*  
Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201